



SiteRx

FAQs

We are always happy to answer your specific questions, but we have compiled some that we hear most commonly.

You say it's "free", but really...how much does it cost? What's the catch?

There is NO catch! SiteRx is completely FREE to partner with. Clinical trials are desperate for patients who are a good fit and the companies that run them know a solution like ours can save time in getting new treatment options to market years sooner. They compensate us to assist in matching qualified patients with possible clinical trial options, and we reimburse you for your time involved in assisting your patients in this process. Win-win!

Your software integrates into my EHR...what information are you able to see? What do you do with this information? Is SiteRx HIPAA-compliant?

We understand that patient information is very sensitive and SiteRx is committed to the highest security standards. Once a match is found, you are prompted to approve or reject the referral, keeping you in complete control of who is contacted and when. We never access identifying information or contact any patient without your approval and permission to coordinate enrollment.

What role do I have to play in the trial? Is there a lot of work involved?

SiteRx's mission is to empower physicians to find a cure for neurodegenerative disease. Our goal is to streamline the process of doctors matching patients with clinical trials while integrating into your existing workflow to reduce your time spent in the matching process.

What are the risks of using SiteRx?

SiteRx believes that our program does not expose you to any additional risk. As noted, SiteRx is a HIPAA-compliant software program, and prior to matching any patients, SiteRx will, on your behalf, request a signed HIPAA authorization from the patient.

Will the compensation I receive from SiteRx for performing services comply with applicable law?

Yes. SiteRx is not a health care provider and does not receive compensation for any health care services, including commercial and governmental health plans (such as Medicare). Similarly, no payments made by SiteRx to physicians are for covered health care services. Rather, all payments are administered outside the framework of insurance reimbursement.

What do Business Associates Need to be HIPAA Compliant?

It's not just healthcare providers that need to comply with HIPAA, their vendors (SiteRx) must be compliant too. But what do they need to do to be considered HIPAA Compliant?

Compliance Extended to Business Associates

In 2013, the HIPAA Omnibus Rule was passed which changed the standards for what HIPAA Business Associate compliance looks like. The rule re-defined what a BA is but also expanded the responsibilities of compliance from the Privacy and Security rules to BAs rather than just covered entities (CEs). This means that if a vendor (SiteRx) provides any form of business service on behalf of a provider, then they are directly liable for any breaches that occur on your end.

Business Associate Agreements (BAAs)

A business associate agreement is an agreement between a BA and a CE that lays out each party's responsibilities and obligations when it comes to securing PHI. HIPAA states that covered entities should only work with BAs once this written arrangement has been signed so that there is an assurance that the PHI will be protected. When the HIPAA Omnibus Rule extended the requirements to business associates, it also meant that the OCR could audit BAs for noncompliance which can have costly consequences.

There are a few key items that Business Associates are agreeing to do by signing BAAs with the covered entities they work with.

1. They are **agreeing** that they will only use or disclose protected health information in the permitted ways that the covered entity has laid out. To ensure this they will put appropriate safeguards into place to prevent unauthorized usage.
2. Additionally, they are **agreeing to be HIPAA compliant** in all aspects and to sign business associate agreements with any subcontractors.

Achieving Compliance

While the process is very detailed, obtaining HIPAA compliance tells our practices and patients that SiteRx can be trusted to protect their information carefully!

Reference Source: <https://www.accountablehq.com/post/hipaa-compliance-for-business-associates>